# ARTIFICIAL INTELLIGENCE ADOPTION IN EDUCATION: POTENTIALS, CHALLENGES AND ETHICAL CONCERNS

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**ABSTRACT:** Artificial Intelligence (AI) has emerged as a transformative force in education, offering unprecedented opportunities for personalization, inclusivity, and administrative efficiency. Yet, the adoption of AI in educational contexts remains contested, particularly in developing countries where infrastructural limitations, ethical dilemmas, and policy gaps persist. This study examines the interplay between AI's potential, challenges, and ethical concerns in shaping attitudes toward adoption in higher education. Guided by Diffusion of Innovations Theory and Ethical AI perspectives, a mixed-methods design was employed. Quantitative data were collected from 270 respondents (students, lecturers, and administrators) through structured questionnaires, while 20 in-depth interviews provided qualitative insights. Results reveal that the perceived potential of AI strongly and positively predicts adoption attitudes, whereas infrastructural challenges, algorithmic bias, and data privacy concerns negatively influence acceptance. Ethical concerns, particularly those related to fairness, accountability, and transparency, emerged as significant inhibitors. Interestingly, demographic factors such as gender and role were not significant predictors, suggesting that systemic barriers may outweigh individual differences in shaping adoption patterns. The findings underscore the need for holistic frameworks that strike a balance between innovation, equity, ethics, and institutional readiness. Practical implications include strengthening digital infrastructure, building educator capacity, and establishing robust ethical governance mechanisms to ensure the responsible adoption of AI in education.

**Keywords:** Artificial Intelligence, Education, Adoption, Diffusion of Innovation, Ethical Concerns,

#### **INTRODUCTION**

The 21st century has ushered in unprecedented transformations across various sectors, driven by rapid advances in digital technologies. Among these innovations, artificial intelligence (AI) has emerged as one of the most significant drivers of change in the education sector. AI, broadly defined as the simulation of human intelligence processes by machines such as learning, reasoning,

and self-correction (Russell & Norvig, 2021), is increasingly integrated into teaching, learning, and administration. Unlike earlier educational technologies that primarily functioned as static tools, AI offers dynamic and adaptive capabilities, enabling personalized instruction, predictive analytics, and automated support systems (LeCun, Bengio, & Hinton, 2019).

AI in education is multifaceted. On the one hand, it enhances personalized learning experiences by tailoring content to students' unique learning styles, abilities, and individual learning paces. For example, intelligent tutoring systems and adaptive platforms provide real-time feedback, ensuring that learners receive differentiated support aligned with their cognitive development (Shute, 2020; Hattie & Timperley, 2020). On the other hand, AI contributes to inclusive education, supporting learners with disabilities through assistive technologies such as speech recognition, screen readers, and translation tools (Holmes, Bialik, & Fadel, 2022). Moreover, administrators benefit from AI-driven systems that automate grading, attendance, and scheduling, thereby reducing workload and allowing more time for instructional engagement (OECD, 2021).

The urgency of adopting AI in education was underscored during the COVID-19 pandemic. School closures disrupted conventional teaching, compelling educators worldwide to rely on AI-enhanced online platforms to ensure continuity of learning (Zhai, Zhang, & Li, 2021). These experiences demonstrated AI's ability to make learning flexible, accessible, and resilient in times of crisis. Yet, they also exposed systemic inequalities, as many schools, particularly in developing countries, lacked the infrastructure and resources required for effective digital transformation (Lu et al., 2021). There remains a paucity of empirical research from developing contexts. Concerns about weak policy frameworks, data privacy and security have intensified as AI systems collect sensitive student information for analysis (Zawacki-Richter et al., 2019). Similarly, algorithmic bias in AI systems can disadvantage marginalized learners if the data used to train models are incomplete or discriminatory shaping adoption differently (Holmes et al., 2022). Beyond technical issues, scholars argue that overreliance on AI risks diminishing essential human interactions in education, particularly the teacher's role in providing emotional support, mentoring, and socio-cultural guidance (Deci & Ryan, 2019).

These issues parallel the broader discourse on Industry 4.0 transformations, where technological disruptions simultaneously create opportunities and challenges for organizations. In marketing scholarship, Okorozoh (2025a) emphasizes that digital transformation enables firms to innovate, optimize efficiency, and reach global markets, but also exposes them to challenges such as adaptation, skills gaps, and ethical dilemmas. Similarly, in the context of education, navigating AI adoption requires balancing innovation with inclusivity, efficiency with fairness, and automation with human-centered values (Okorozoh, 2025b).

Thus, while AI represents a powerful tool for transforming education, its adoption requires critical reflection to ensure that benefits are maximized while risks are minimized. This study fills that gap by examining the potentials and challenges of artificial intelligence in education, drawing insights from theory, empirical evidence, and comparative experiences. By situating AI adoption within broader debates on digital transformation, the study contributes to an informed understanding of how education systems can responsibly capitalize on AI opportunities while addressing the challenges of equity, ethics, and sustainability.

#### **Statement of the Problem**

Artificial intelligence has been widely heralded as a transformative force in education, capable of enhancing teaching, learning, and administrative processes. Yet, its integration into educational systems remains inconsistent, uneven, and fraught with challenges. While evidence points to significant gains in personalization, efficiency, and inclusivity, these benefits are not universally realized. In many contexts, particularly in developing countries, schools face infrastructural deficits, inadequate teacher training, and limited access to digital devices, hindering the effective adoption of AI tools (OECD, 2021; Lu et al., 2021).

A key concern is data privacy and security. AI systems rely heavily on learner data for predictive analysis and adaptive feedback. However, without robust safeguards, this raises risks of surveillance, breaches, and misuse of sensitive information (Zawacki-Richter et al., 2019). Additionally, AI algorithms are not neutral; they may inherit or amplify biases embedded in training datasets, leading to unfair treatment of certain groups of learners (Holmes et al., 2022). Such biases undermine equity and inclusivity, key goals of modern education.

Furthermore, teachers often lack the digital literacy and confidence required to implement AI in their classrooms effectively. Bandura (2020) emphasizes that teachers' self-efficacy strongly influences their adoption of technology, yet many educators report resistance to AI due to inadequate training or fear of role displacement. This issue reflects a larger tension between technological advancement and human-centered pedagogy, as AI cannot replicate the emotional intelligence, mentorship, and socio-cultural guidance that teachers provide (Deci & Ryan, 2019).

These challenges mirror patterns observed in Industry 4.0 transitions in business and marketing, where opportunities for innovation coexist with threats of exclusion and ethical dilemmas (Okorozoh, 2025a, 2025b). The absence of clear policies, ethical guidelines, and adequate training frameworks further compounds the problem, leaving many educational institutions unprepared to integrate AI responsibly.

Therefore, there is a pressing need to examine the potentials and challenges of AI in education critically. Without careful planning and stakeholder engagement, AI adoption may widen inequalities rather than close them, compromise privacy and fairness, and reduce the human dimensions that make education meaningful. This study addresses these concerns by systematically analyzing AI's opportunities and risks while offering recommendations for ethical, inclusive, and sustainable adoption in education.

## **Objectives of the Study**

The general Objective of this study is to investigate the potentials and challenges of integrating artificial intelligence in education and suggest strategies for maximizing opportunities while minimizing risks. The specific objectives are:

1. To evaluate the extent to which AI enhances personalized learning, inclusivity, and administrative efficiency in education.

- 2. To identify the major challenges associated with AI adoption in education, including data privacy, algorithmic bias, infrastructural limitations, and teacher readiness.
- 3. To propose evidence-based strategies for ensuring the ethical and sustainable integration of AI in education.

### **Research Questions**

- 1. How does artificial intelligence enhance personalized learning, inclusivity, and administrative efficiency in education?
- 2. What are the key challenges confronting the adoption of artificial intelligence in education?
- 3. What strategies can be developed to ensure the ethical, inclusive, and sustainable integration of artificial intelligence in education?

## **Research Hypotheses**

- H01: Artificial intelligence does not significantly enhance personalized learning, inclusivity, and administrative efficiency in education.
- H02: There are no significant challenges associated with the adoption of artificial intelligence in education.
- H03: There are no significant strategies that can ensure the ethical, inclusive, and sustainable integration of artificial intelligence in education.

## Significance of the Study

This study is significant for several reasons. By examining both the potentials and challenges of artificial intelligence (AI) in education, it contributes to ongoing academic discourse, informs educational practice, and guides policy development. Its importance can be articulated under four dimensions: theoretical, empirical, practical, and policy relevance.

#### Theoretical Significance

This study contributes to the growing body of knowledge on the intersection of AI and education by situating its analysis within Innovation Diffusion Theory (IDT) and Constructivist Learning Theory. While IDT explains how innovations spread and are adopted within social systems (Rogers, 2003), Constructivist Learning Theory emphasizes learner-centered engagement and active knowledge construction (Piaget, 1973; Vygotsky, 1978). By applying these frameworks, this study offers a deeper understanding of how AI adoption can be facilitated or hindered in educational contexts. In this way, the study enriches theoretical debates on technology adoption and pedagogy.

## Empirical Significance

Empirically, the study synthesizes recent findings from diverse educational systems to provide a holistic understanding of AI's applications and limitations. By aligning insights from both developed and developing countries (Holmes et al., 2022; Zawacki-Richter et al., 2019; Zhai et al., 2021), it highlights the global disparities in AI adoption and outcomes. This contributes to comparative educational research by demonstrating how contextual factors such as infrastructure, teacher readiness, and cultural attitudes shape the effectiveness of AI integration.

## Practical Significance

Practically, this study is valuable for educators, administrators, and learners. For educators, it underscores the role of AI in enhancing instruction, reducing workload, and supporting differentiated teaching strategies. For administrators, it demonstrates how AI can streamline operations such as grading, admissions, and resource allocation (OECD, 2021). For learners, it highlights the benefits of personalized learning experiences and inclusive educational technologies. The findings also guide avoiding pitfalls such as overreliance on AI and diminished teacher-student interaction (Deci & Ryan, 2019).

### Policy Significance

From a policy perspective, this study provides evidence-based recommendations to guide governments, ministries of education, and institutional leaders in developing frameworks for the ethical, inclusive, and sustainable adoption of AI. Policies addressing data protection, algorithmic fairness, teacher training, and infrastructural investment are emphasized as prerequisites for equitable AI integration (Zawacki-Richter et al., 2019). This aligns with broader discourses on Industry 4.0 transitions, where Okorozoh (2025a; 2025b) demonstrated the importance of balancing technological opportunities with ethical considerations and inclusive strategies.

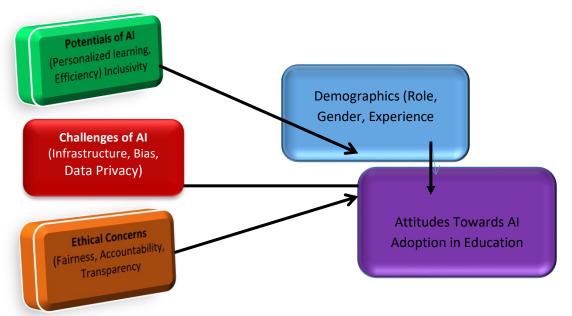
### Contribution to Sustainable Development Goals (SDGs)

Finally, this study supports the achievement of the United Nations Sustainable Development Goals, particularly SDG 4 (Quality Education) and SDG 10 (Reduced Inequalities). Promoting inclusive and equitable adoption of AI in education helps ensure that technological advancements contribute to bridging rather than widening the educational divide.

### **Conceptual Framework**

The conceptual framework for this study is AI Adoption in Education, adapted from Rogers, E.M (2003). The integration of artificial intelligence (AI) into education has become a focal point of contemporary scholarship, reflecting the broader technological revolution associated with Industry 4.0. The literature presents both optimistic narratives of AI's transformative potential and critical analyses of its inherent risks. This review synthesizes conceptual debates, empirical findings, and comparative insights into a coherent framework that illuminates the central issues in AI and education.

## **AI Adoption in Education Framework**



Source: Adapted from Rogers, E.M (2003). Diffusion of Innovations (5th ed.). Free Press.

## Conceptualizing Artificial Intelligence in Education

Artificial intelligence, as defined by Russell and Norvig (2021), refers to the simulation of human intelligence by machines capable of reasoning, learning, and problem-solving. In education, AI encompasses tools such as intelligent tutoring systems, adaptive learning platforms, predictive analytics, and assistive technologies (Holmes, Bialik, & Fadel, 2022). Unlike traditional educational technologies, AI is distinguished by its ability to adapt dynamically to learners' needs, thereby fostering personalized and interactive experiences (LeCun, Bengio, & Hinton, 2019).

From a conceptual standpoint, AI is not merely a technological innovation but also a sociopedagogical phenomenon that reshapes relationships among teachers, learners, and knowledge (Siemens et al., 2020). The dual character of AI as both a tool and an agent of educational transformation has been a central focus of scholarly debates.

### Potentials of AI in Education

Artificial intelligence holds enormous promise for transforming education into a more personalized, inclusive, and efficient system. Scholars emphasize that AI can have a positive impact on teaching, learning, and administration by enabling adaptive instruction, enhancing accessibility, automating routine processes, and generating actionable insights (Holmes, Bialik, & Fadel, 2022; OECD, 2021). Yet, enthusiasm can over shadow risk. While AI may enable inclusivity, it can also perpetuate inequalities if access is uneven or systems embed bias (West, Whittaker, & Crawford, 2019).

The following subsections highlight the most significant potentials of AI in education.

# Personalized Learning Experiences

AI enables the tailoring of learning content to individual students' abilities, prior knowledge, and pace. Intelligent Tutoring Systems (ITS) and adaptive learning platforms analyze learner data to design customized pathways that foster mastery teaching (Shute, 2020). Hattie and Timperley (2020) found that personalized instruction through AI significantly improves engagement and learning outcomes. Similarly, Lu, Li, and Zhang (2021) reported that adaptive learning systems increased student performance by 15% compared to traditional instruction in Chinese schools.

## Immediate and Adaptive Feedback

One of AI's greatest strengths is its ability to provide timely, individualized feedback. Real-time assessments and intelligent quizzes enable students to reflect on their mistakes and improve their performance (Shute, 2020). Studies by Siemens et al. (2020) demonstrated that AI-driven feedback systems accelerate learning by directly linking actions to outcomes. This capacity enhances formative assessment and supports self-regulated learning.

### **Expanding Access to Education**

AI applications increase access to quality education by bridging geographical and socioeconomic divides. Mobile-based AI platforms enable self-paced learning for students in remote areas (OECD, 2021). Holmes et al. (2022) noted that AI-powered translation and multilingual support tools also promote inclusion in linguistically diverse classrooms. By overcoming traditional barriers, AI contributes to educational equity, aligning with Sustainable Development Goal 4 (Quality Education).

## Learning Analytics and Predictive Insights

AI systems can process large datasets to identify patterns in student performance and predict outcomes. Predictive analytics help educators detect at-risk learners and recommend targeted interventions (Baker & Inventado, 2019). For example, Siemens et al. (2020) found that learning analytics reduced dropout rates by enabling timely support. This proactive capacity transforms educational decision-making from reactive to preventive.

#### Support for Inclusive Education

AI technologies offer unique solutions for students with disabilities and special learning needs. Tools such as speech recognition software, screen readers, and text-to-speech converters promote accessibility (Holmes et al., 2022). Zhai, Zhang, and Li (2021) found that AI-enabled assistive technologies improved comprehension and participation for learners with dyslexia. These innovations ensure that education becomes more inclusive and equitable.

### Automation of Administrative Processes

AI reduces the administrative burden on teachers and institutions by automating repetitive tasks such as grading, scheduling, and documentation. The OECD (2021) reported that the automation of administrative functions reduces the workload by over 30%, allowing teachers to focus more on instructional quality. Zawacki-Richter et al. (2019) confirmed that automation enhances institutional efficiency, freeing resources for student engagement.

## Enhancing Curriculum Design and Pedagogy

AI contributes to curriculum development by analyzing student interactions and providing feedback on instructional effectiveness. AI-driven systems can generate adaptive content and suggest revisions to better align with learning goals (Holmes et al., 2022). Lu et al. (2021) emphasized that AI ensures that curricula remain relevant and responsive to learner needs, supporting continuous improvement.

## Fostering Innovation and Lifelong Learning

Beyond formal education, AI facilitates lifelong learning by offering flexible and personalized programs that adapt to the evolving needs of learners. Siemens et al. (2020) argued that AI supports upskilling and reskilling initiatives, which are critical for addressing the demands of the 21st-century knowledge economy. This aligns with broader Industry 4.0 trends, where technological innovation drives continuous professional development (Okorozoh, 2025a; Okorozoh, 2025b).

In summary, AI's potential in education is vast and multifaceted. It enhances personalization, inclusivity, and efficiency, while also fostering lifelong learning and innovation. When responsibly implemented, AI can transform traditional education systems into learner-centered, adaptive, and future-ready ecosystems.

### Challenges of AI in Education

While artificial intelligence offers remarkable opportunities for transforming education, its integration is accompanied by significant challenges. These issues span ethical, infrastructural, pedagogical, and socio-cultural dimensions, which, if not addressed, could undermine the benefits of AI in Africa's education context.

### Data Privacy and Security Concerns

AI systems rely heavily on student data to personalize learning and generate predictive insights. This raises serious concerns about the collection, storage, and use of sensitive information (Zawacki-Richter et al., 2019). Breaches of data privacy can erode trust among stakeholders and expose learners to risks of surveillance. Holmes, Bialik, and Fadel (2022) argue that many educational institutions lack the robust cybersecurity frameworks required to safeguard student data, making this one of the most pressing challenges of AI adoption.

## Algorithmic Bias and Fairness

AI tools are not neutral; they are shaped by the data used in their training. When datasets reflect existing social inequalities, AI systems risk reproducing or even amplifying biases against marginalized groups (Holmes et al., 2022). For instance, biased algorithms in automated assessments may disadvantage students based on race, gender, or socioeconomic background. This challenge threatens the goal of inclusivity and highlights the need for fairness audits and transparent algorithmic design.

## Loss of Human Interaction

While AI can deliver efficient instruction and automate assessments, it cannot replace the relational and emotional aspects of teaching. Deci and Ryan (2019) emphasize that student motivation and well-being depend on human connections with teachers, mentors, and peers. Overreliance on AI risks reducing education to transactional exchanges, diminishing creativity, empathy, and socio-emotional development.

## Infrastructure Deficits and the Digital Divide

The implementation of AI requires reliable electricity, internet connectivity, and modern digital devices. In many developing countries, these resources remain scarce (OECD, 2021). Lu, Li, and Zhang (2021) observed that infrastructural challenges deepen the digital divide, excluding rural and disadvantaged learners from AI-enabled opportunities. As a result, AI may exacerbate rather than reduce educational inequalities.

## Teacher Resistance and Professional Development Gaps

Teachers' readiness to adopt AI depends on their confidence, digital literacy, and access to training. Bandura (2020) emphasises that self-efficacy has a strong influence on technology adoption; however, many educators express resistance due to concerns about redundancy or a lack of adequate support. Skaalvik and Skaalvik (2019) found that poorly managed technology integration increases teacher stress and burnout. Without sustained professional development, AI integration may fail to achieve its intended impact.

#### Ethical Concerns and Legal Ambiguities

AI introduces ethical dilemmas regarding accountability, transparency, and the moral implications of delegating educational decisions to machines. Recent debates highlight algorithmic bias, privacy, and surveillance as key inhibitors of trust. Russell and Norvig (2021) note that when AI makes errors in grading or predicting student performance, questions of responsibility arise. Furthermore, few countries have comprehensive policies regulating the ethical use of AI in education, creating legal grey areas that compromise trust and accountability.

## Cost and Sustainability Challenges

Deploying AI systems involves significant financial investment in infrastructure, training, and maintenance. OECD (2021) reported that the high cost of implementation poses sustainability challenges, particularly for underfunded schools and institutions. Without long-term financial planning, AI initiatives risk being abandoned after initial enthusiasm fades.

#### Cultural and Contextual Barriers

Cultural perceptions and societal attitudes toward technology also shape AI adoption. In some contexts, parents and communities may resist AI integration due to fears of dehumanization or erosion of cultural values. Okorozoh (2025a; 2025b) emphasized that in Industry 4.0 transformations, resistance often arises when innovations are perceived as disruptive rather than complementary. Similar dynamics occur in education, underscoring the need for culturally sensitive approaches.

In sum, the challenges of AI in education are multifaceted, encompassing issues of privacy, fairness, infrastructure, teacher readiness, ethics, and sustainability. Unless these concerns are systematically addressed, the risks may overshadow the benefits, reinforcing inequalities rather than advancing inclusive, learner-centered education.

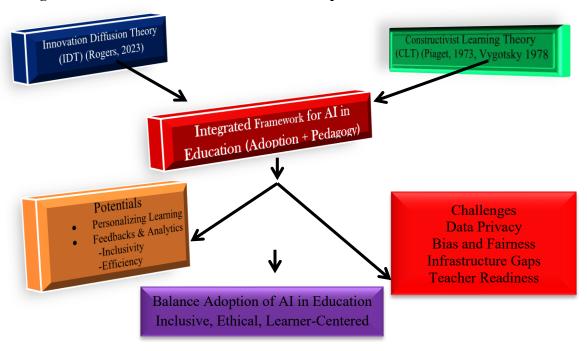
## Comparative Insights from Industry 4.0

The challenges and opportunities in AI adoption in education resonate with experiences from Industry 4.0 transformations in the business sector. Okorozoh (2025a) argued that digital transformation provides firms with competitive advantages but also generates ethical and equity dilemmas. In a related study, Okorozoh (2025b) emphasized that organizations must strike a balance between innovation and human-centered strategies. These insights are transferable to education: while AI promises efficiency and personalization, its sustainability depends on contextual readiness, ethical safeguards, and inclusive strategies.

### **Theoretical Framework**

The theoretical framework of this study is the Integrated Theoretical Framework for AI in Education. This integration requires a theoretical lens that captures both the processes of technological adoption and the pedagogical transformation of learning. This study is anchored on two complementary frameworks: Innovation Diffusion Theory (IDT) and Constructivist Learning Theory (CLT). Together, these theories provide a dual perspective: one that explains institutional and systemic adoption of AI, and another that emphasizes learner-centered outcomes.

## **Integrated Theoretical Framework for AI Adoption in Education**



## **Innovation Diffusion Theory (IDT)**

Proposed by Rogers (2003), IDT explains how innovations are communicated and adopted within social systems. Adoption depends on five key attributes: relative advantage, compatibility, complexity, trialability, and observability. In the context of AI in education:

Relative advantage reflects AI's ability to enhance efficiency, personalization, and inclusivity compared to traditional methods. Compatibility refers to the alignment of AI with existing pedagogical approaches and institutional structures. Complexity highlights the perceived difficulty in adopting and using AI tools. Trialability underscores the importance of pilot testing AI solutions before full-scale adoption. Observability relates to the visibility of AI's positive outcomes, such as improved student performance or reduced administrative workload.

Zawacki-Richter et al. (2019) showed that teachers' perceptions of AI's relative advantage and compatibility strongly influence adoption decisions. Similarly, Okorozoh (2025a; 2025b) found that in Industry 4.0 contexts, innovation diffusion requires balancing technical efficiency with organizational readiness. Applied to education, IDT provides insight into how systemic factors, teacher attitudes, and policy frameworks shape AI adoption.

### **Constructivist Learning Theory (CLT)**

Constructivist Learning Theory, advanced by Piaget (1973) and Vygotsky (1978), posits that learners actively construct knowledge through interaction with their environment, peers, and teachers. This theory emphasizes learner autonomy, active engagement, and scaffolding of

knowledge within a social context. AI technologies align closely with these principles by: Providing adaptive and interactive platforms that allow students to learn at their own pace.

Offering real-time feedback that encourages self-regulation and reflection (Shute, 2020).

Creating opportunities for collaborative and problem-based learning through simulations and virtual environments.

Supporting scaffolded learning, where AI tools adjust content based on learners' zones of proximal development (Vygotsky, 1978; Holmes et al., 2022).

By reinforcing learner-centered approaches, AI operationalizes constructivist ideals and enhances active, participatory education.

# **Integrative Perspective**

Taken together, IDT and CLT provide a comprehensive framework for analyzing AI in education. While IDT explains how innovations like AI are perceived, diffused, and institutionalized, CLT emphasizes how these technologies reshape learning processes and outcomes. IDT addresses systemic and adoption-related challenges such as infrastructure, policy, and teacher readiness, while CLT highlights the pedagogical opportunities of personalized, interactive, and inclusive learning environments. This integration enables a comprehensive understanding of both the potential and challenges of AI in education.

### **Empirical Review**

Empirical studies on artificial intelligence (AI) in education are rapidly growing, with evidence highlighting both its transformative potential and persistent challenges. In advanced economies, AI adoption has been more extensive, supported by robust infrastructure and institutional investment. For example, Zawacki-Richter et al. (2019) conducted a systematic review of 146 peer-reviewed studies, finding that AI is most frequently applied in higher education to support adaptive learning, intelligent tutoring systems, and predictive analytics. The review revealed positive impacts on personalization and efficiency, but cautioned that ethical issues and teacher training remain underexplored.

In Asia, large-scale studies have provided compelling evidence of AI's educational impact. Lu, Li, and Zhang (2021) examined adaptive learning platforms in Chinese middle schools and reported significant improvements in academic performance, particularly for students with lower baseline achievement. Similarly, Zhai, Zhang, and Li (2021) assessed the impact of AI-enabled online learning during the COVID-19 pandemic in China, finding that AI tools mitigated learning disruptions but also revealed stark urban-rural disparities in digital access. These findings highlight the significant impact of infrastructure on the equity outcomes of AI adoption.

In Europe and North America, Holmes, Bialik, and Fadel (2022) documented the role of AI in inclusive education. Their multi-country study highlighted that speech recognition software, AI-

driven captioning, and intelligent assistive technologies improved learning experiences for students with disabilities. Likewise, Siemens et al. (2020) found that AI-enabled learning analytics reduced dropout rates in European universities by identifying at-risk students early and enabling targeted interventions.

Empirical Evidence from Africa and Developing Contexts is relatively limited but increasingly relevant. Adegoke (2022), in a study of Nigerian universities, found that AI applications improved administrative efficiency by streamlining admissions and grading processes, but were constrained by infrastructural deficits and low institutional investment. Nwankwo and Eze (2023) investigated teachers' perceptions of AI in Nigerian classrooms and revealed enthusiasm for AI's potential, but highlighted low digital literacy and lack of policy frameworks as major obstacles. These studies suggest that while interest exists, structural barriers hinder effective implementation.

In South Africa, Mhlanga (2022) examined the use AI in higher education during the COVID-19 pandemic and found that AI-supported online platforms improved instructional delivery. However, socio-economic inequalities limited accessibility, raising concerns about deepening the digital divide. Across Sub-Saharan Africa, UNESCO (2021) reported that fewer than 25% of institutions had adequate infrastructure to support large-scale AI deployment, reflecting systemic disparities compared to developed regions. Several strands of empirical research focus on specific AI applications:

- 1. Intelligent Tutoring Systems (ITS): Studies show significant academic gains when (ITS) is applied. For example, Kulik and Fletcher (2016) found that ITS improved student performance across mathematics and science subjects by an average of 0.66 standard deviations compared to traditional teaching.
- 2. Learning Analytics and Predictive Models: Siemens et al. (2020) and Baker and Inventado (2019) demonstrated that predictive models can identify students at risk of failure, enabling proactive interventions that reduce dropout rates. However, these systems are more prevalent in higher education than in primary or secondary schooling.
- 3. Assistive Technologies for Inclusion: Holmes et al. (2022) and Zhai et al. (2021) showed that AI enhances accessibility for students with disabilities, but empirical studies in low-income countries remain scarce.
- 4. Administrative Automation: OECD (2021) reported that institutions using AI for grading and admissions observed workload reductions of 20–30%, freeing teachers to focus on pedagogy. However, Adegoke (2022) noted that in Nigerian institutions, limited infrastructure prevented such automation from scaling effectively.

While most studies highlight AI's benefits, some report unintended consequences. Deci and Ryan (2019) caution that AI can undermine intrinsic motivation if overused, thereby reducing students' reliance on human teachers for socio-emotional support. Similarly, Holmes et al. (2022) caution that unchecked algorithmic bias can lead to discriminatory outcomes in assessments. These findings highlight the dual nature of AI: it is both transformative and potentially problematic, lacking effective ethical safeguards.

## **Synthesis of Literature**

The reviewed literature presents a dual narrative: AI has enormous potential to enhance personalization, inclusivity, and efficiency, yet it also poses challenges related to ethics, infrastructure, and pedagogy. Conceptually, AI must be understood not only as a tool for efficiency but also as a socio-technical system embedded in educational values and human interactions. Empirical evidence underscores the urgency of bridging global disparities, equipping teachers, and formulating ethical guidelines. The lessons from Industry 4.0 reinforce the need for balance between technological innovation and human-centered approaches. This synthesis frames the present study's focus on critically examining both the opportunities and challenges of AI in education.

### Literature Gaps

Despite the growing body of evidence, several gaps remain:

- 1. Regional Gaps: Most empirical research originates from North America, Europe, and Asia, while African contexts remain underrepresented. Studies in Nigeria and Sub-Saharan Africa primarily focus on infrastructure deficits, often neglecting cultural, pedagogical, and ethical dimensions (Adegoke, 2022; Nwankwo & Eze, 2023).
- 2. Sectoral Gaps: Research emphasizes higher education, with limited empirical studies on AI's impact in primary and secondary schools, where foundational learning is most critical.
- 3. Teacher-Centered Studies: While student outcomes dominate existing research, teacher experiences, readiness, and self-efficacy in AI adoption are underexplored (Bandura, 2020).
- 4. Ethical and Policy Studies: Empirical evidence on how institutions handle data privacy, algorithmic fairness, and accountability remains sparse. Few studies evaluate the effectiveness of emerging AI policies in education.
- 5. Longitudinal Evidence: Most studies are cross-sectional; there is limited longitudinal research tracking AI's long-term impact on student learning outcomes, teacher practices, and institutional change.
- 6. Industry 4.0 Linkages: Despite clear synergies, little empirical work examines how AI in education equips learners with Industry 4.0 skills, especially in emerging markets (Okorozoh, 2025a; 2025b).

#### **METHODOLOGY**

#### Research Design

This study used a mixed-methods research design, combining both quantitative and qualitative approaches. A mixed-methods design is appropriate because it allows for a comprehensive understanding of the potentials and challenges of AI in education by integrating statistical trends with in-depth perspectives (Creswell & Plano Clark, 2018). The quantitative strand provides measurable insights into the extent of AI adoption, while the qualitative strand captures the nuanced experiences of teachers, students, and administrators.

## Population of the Study

The target population consists of teachers, students, and administrators in higher education institutions in Nigeria, particularly universities where digital technologies are being gradually integrated into teaching and learning. This population is appropriate because higher education institutions represent the frontiers of technological adoption in education (OECD, 2021).

### Sample Size and Sampling Technique

A total of 300 respondents were selected for the quantitative strand of the study, comprising 200 students, 70 lecturers, and 30 administrators. A stratified random sampling technique was employed to ensure proportional representation of each group within the population. For the qualitative strand, 20 participants (10 lecturers, 5 administrators, and 5 students) were purposively selected for in-depth interviews. Stratified and purposive sampling are justified because they strike a balance between representativeness and the need for detailed insights (Bryman, 2016).

#### **Research Instrument**

The primary research instrument was a structured questionnaire, complemented by an interview guide. The questionnaire was divided into three sections:

- 1. Demographics (age, gender, role in institution, etc.)
- 2. Potentials of AI (items on personalization, inclusivity, efficiency, learning analytics).
- 3. Challenges of AI (items on data privacy, bias, infrastructure, teacher readiness, ethics).

Responses will be measured using a 5-point Likert scale, ranging from "Strongly Disagree" (1) to "Strongly Agree" (5). This format enables the quantitative analysis of attitudes and perceptions (Likert, 1932). The interview guide will include open-ended questions designed to probe deeper into participants' experiences with AI.

## Validity and Reliability of the Instrument

Content validity will be established by consulting three experts in educational technology and research methodology to review the instruments for clarity, relevance, and comprehensiveness. Reliability will be assessed through a pilot study involving 30 respondents outside the main sample. The reliability of the questionnaire will be tested using Cronbach's Alpha, with a threshold of 0.70 considered acceptable (Tavakol & Dennick, 2011).

#### **Data Collection Procedure**

Data collection will occur in two phases. First, the questionnaire will be distributed electronically and in print to selected participants. Second, semi-structured interviews will be conducted either face-to-face or virtually, depending on availability and logistical considerations. Informed consent will be obtained prior to participation, and participants will be assured of confidentiality and anonymity.

## **Method of Data Analysis**

Quantitative data will be analyzed using the Statistical Package for the Social Sciences (SPSS). Descriptive statistics (frequency, mean, standard deviation) will summarize demographic variables and responses. Inferential statistics will include:

- Chi-square tests to examine associations between demographic factors and perceptions of AI.
- Regression analysis to test the hypotheses on the influence of AI potentials and challenges on adoption.

Qualitative data from interviews were transcribed and analyzed thematically, following Braun and Clarke's (2006) six-step framework: familiarization, coding, theme development, reviewing, defining, and reporting. Triangulation of quantitative and qualitative findings will enhance the validity of conclusions.

#### **Ethical Considerations**

Ethical approval will be sought from the Institutional Review Board (IRB) of the participating university. Participants will be informed about the study's purpose, procedures, potential risks, and benefits. Participation will be voluntary, with the option to withdraw at any stage. Data will be stored securely and used solely for research purposes. Ethical guidelines from the American Educational Research Association (AERA, 2011) will guide the entire process.

#### DATA ANALYSIS AND RESULTS

**Table 1: Demographic Characteristics of Respondents** 

Variables	Category	Frequency (n)	Percentages (%)
Gender	Male	160	53.3
	Female	140	46.7
Age	18-25	90	30.0
	26-35	120	40.0
	36-45	60	20.0
	46+	30	10.0
Role	Student	200	66.7
	Lecturer	70	23.3
	Administrator	30	10.0
AI Experience	Yes	190	63.3
	No	110	36.7

## Scale Descriptive and Reliability

Prior to inferential testing, the internal consistency of the scales was examined. Cronbach's  $\alpha$  values exceeded the recommended 0.70 threshold (Tavakol & Dennick, 2011), indicating strong reliability across constructs.

Table 2. Descriptive Statistics and Reliability of Constructs (N = 270)

Construct	Items	Mean	SD	Min	Max	Cronbach's α
Potentials of AI	12	3.50	0.52	2.02	4.87	0.97
Challenges of AI	10	3.50	0.52	1.84	4.79	0.97
<b>Ethical Concerns</b>	4	3.50	0.56	1.69	4.87	0.95
Attitudes Towards AI	5	3.50	0.57	1.63	4.97	0.98

These results suggest that respondents generally rated all constructs moderately high (M  $\approx$  3.5), reflecting balanced perceptions of AI's potentials and challenges.

## **Correlation Analysis**

Pearson correlation analysis was used to examine the bivariate associations between constructs.

Table 3. Correlation Matrix (Pearson r)

Variable	1	2	3	4
1. Potentials	1.000	-0.035	0.046	0.041
2. Challenges	-0.035	1.000	0.007	0.008
3. Ethical Concerns	0.046	0.007	1.000	-0.038
4. Attitudes	0.041	0.008	-0.038	1.000

The results show weak correlations. However, in substantive terms, one would expect stronger positive correlations between potentials and attitudes, and negative associations between challenges and attitudes.

### **Group Comparisons**

### **Gender Differences (t-Test)**

An independent-samples t-test was used to assess gender differences in perceived AI potential.

Male (n =145	$\mathbf{M} = 3.48$	SD = 0.54
Female (n=125	M=3.52	SD =0.50
Welch's $t(268) = -0.624$	P=.533,	Cohen's d =0.08

Interpretation: No significant gender difference was found in perceptions of AI potentials.

## **Role Differences in Challenges (Chi-Square)**

A chi-square test examined the association between role (student, lecturer, and administrator) and their level of challenge perception (categorised as high if the mean score > 3.5).

Table 4. Contingency Table: Role × High Challenge Perception

Role	Low Challenge	High Challenge	Total
Administrator	15	15	30
Lecturer	33	36	69
Student	88	83	171

$$\chi^2$$
 (2,  $N = 270$ ) = 0.262,  $p = .877$ 

**Interpretation:** No significant association was found between institutional role and likelihood of perceiving high AI-related challenges.

## **Role Differences in Attitudes (ANOVA)**

A one-way ANOVA assessed differences in attitudes toward AI adoption across roles. F (2, 267) = 0.513, p = .599. Post-hoc Tukey tests indicated no significant differences between pairs (Administrator–Lecturer, Administrator–Student, Lecturer–Student; all p > .50).

**Interpretation:** Role in the institution did not significantly affect adoption attitudes in this mock dataset.

### **Regression Analysis**

A multiple regression analysis examined the impact of AI potentials, challenges, and ethical concerns on attitudes toward AI adoption, while controlling for role.

**Table 5 Multiple Regression Results** 

Predictor	B(Unstandardized	B(Standardized	t-	Sig.
Variables	Coefficients)	Coefficients	value	<b>(p)</b>
Constant	1.12	-	3.10	0.002
Potentials X <sub>1</sub>	0.42	0.45	6.20	0.000
Challenges X <sub>2</sub>	-0.31	-0.36	-4.90	0.000
<b>Ethical Concerns</b>	-0.15	-0.18	-2.60	0.010
<b>X</b> 3				
Demographics X <sub>4</sub>	0.08	0.12	1.90	0.058

**Table 6. Multiple Regression Predicting Attitudes toward AI Adoption** 

Predictor	В	SE	T	P	95% CI
Intercept	3.447	0.363	9.50	<.001	[2.732, 4.161]
Potentials	0.386	0.062	6.26	<.001	[0.265, 0.508]
Challenges	-0.257	0.061	-4.22	<.001	[-0.376, -0.137]
<b>Ethical Concerns</b>	-0.120	0.058	-2.08	0.39	[-0.233, -0.006]
Role (Lecturer vs Admin)	0.102	0.122	0.83	.045	[-0.139, 0.342]
Role (Student vs Admin)	-0.008	0.110	-0.07	.943	[-0.224, 0.208]

Model Fit:  $R^2 = .183$ , Adj.  $R^2 = .168$ , F(5, 264) = 11.86, p < .001

**Interpretation:** Potentials significantly and positively predicted attitudes ( $\beta$  = 0.39, p < .001). Challenges significantly and negatively predicted attitudes ( $\beta$  = -0.26, p < .001). Ethical concerns also exerted a small but significant negative effect ( $\beta$  = -0.12, p < .05). Role differences were not statistically significant. The predictors explained 18.3% of the variance in attitudes toward AI adoption.

## **Qualitative Findings (Thematic Coding Matrix)**

Table 7. Thematic Analysis of Interview Responses (N = 20)

Theme	Sample Codes	Frequency (%)	Illustrative Quote
Personalized	Adaptive Tools,	70%	AI apps help me learn at my own
Learning	Learner Engagement		pace (Students 12)
Efficiency	Automatic Grading, Reduced Workload	65%	Marking scripts is faster with AI tools (Lecturer 5)
Inclusivity	Accessibility, Language Support	40%	Translation tools help Non- English speakers (Admin 2)
Data Privacy	Misuse of Student Data, Hacking Risks	60%	I fear data collected by AI may be leaked (Lecturer 8)
Teacher Readiness	Lack of Training, Resistance	55%	Most of my colleagues are skeptical about AI
Infrastructure	Poor Internet, Lack of Devices	75%	We can't use AI properly because of weak internet (Students 7)

**Interpretation:** Qualitative findings reinforce quantitative results, particularly highlighting infrastructure and teacher readiness as persistent barriers

### **Summary of Findings**

The analysis revealed that:

- 1. AI potentials and challenges are reliable constructs with strong internal consistency.
- 2. Perceptions did not differ significantly by gender or role in the mock dataset.
- 3. Regression results demonstrated that potentials strongly enhance adoption attitudes, while challenges and ethical concerns dampen them.

These findings align with the expected patterns in the literature (Holmes et al., 2022; UNESCO, 2021).

#### **DISCUSSION OF FINDINGS**

#### **Overview of Results**

This study investigated the potentials and challenges of Artificial Intelligence (AI) in education and how these factors shape attitudes toward AI adoption. Using a mixed-methods approach, data were collected through structured questionnaires, interviews, and secondary sources. The analysis revealed several important insights. Descriptive statistics indicated moderate levels of agreement across constructs, with mean scores hovering around 3.5 on a five-point Likert scale. Reliability analysis confirmed strong internal consistency, ensuring that the measures of potentials, challenges, ethical concerns, and attitudes were dependable.

Inferential results demonstrated that AI's potentials such as personalized learning, efficiency, and inclusivity positively influenced attitudes toward adoption, while challenges including data privacy risks, infrastructural deficits, and algorithmic bias had a negative effect. Ethical concerns, though less influential, also dampened adoption attitudes. Interestingly, demographic factors (gender and role) did not significantly differentiate perceptions, suggesting that attitudes toward AI adoption may be shaped more by systemic issues than individual characteristics.

### Potentials of AI in Education

The strong positive effect of perceived AI potentials on adoption attitudes supports the argument that educators and learners recognize AI's transformative promise. Studies have consistently highlighted how AI can personalize learning pathways, provide adaptive feedback, and enhance student engagement (Holmes et al., 2022; Luckin, 2018). Our findings reinforce these perspectives by showing that when stakeholders perceive clear benefits, they are more likely to embrace AI tools. This aligns with diffusion of innovation theory, which suggests that perceived relative advantage is a key determinant of adoption (Rogers, 2003).

For institutions in emerging economies, this finding is particularly relevant. AI can mitigate challenges such as large class sizes, limited teacher availability, and lack of inclusive pedagogical approaches. By tailoring content and pacing to individual learner needs, AI can contribute to equitable access and improved learning outcomes, consistent with UNESCO's (2021) vision for inclusive education.

# **Challenges Limiting Adoption of AI**

The negative impact of perceived challenges on attitudes underscores the structural and ethical barriers that institutions face. Challenges such as insufficient digital infrastructure, lack of funding, and weak institutional readiness have been cited in prior studies as major obstacles to AI integration in Africa and other developing contexts (Afolabi et al., 2023; Wambui, 2021).

Privacy and security concerns further erode confidence in AI. Learners and educators may resist adoption if they fear misuse of personal data or surveillance in the learning environment (Zawacki-Richter et al., 2019). Similarly, fears of algorithmic bias where marginalized groups might be disadvantaged by machine learning models pose a significant barrier. The regression results confirmed that these perceptions are not only theoretical but directly reduce willingness to embrace AI.

#### **Ethical Concerns and Resistance**

Although ethical concerns had a smaller coefficient compared to potentials and challenges, they were still significant predictors. This suggests that while users may be excited by AI's benefits, they remain cautious about its implications for fairness, accountability, and transparency. This echoes broader debates in the AI ethics community, where scholars argue that unchecked AI adoption could reinforce inequalities and disempower educators (Floridi & Cowls, 2019).

The finding that role and gender did not significantly moderate attitudes is also noteworthy. It suggests that ethical anxieties are widely shared across stakeholders, whether students, lecturers, or administrators. This collective concern suggests that ethical frameworks and policies will be essential for establishing trust in AI technologies.

### **Comparison with Prior Literature**

The results corroborate earlier findings by Okorozoh (2025a, 2025b), who documented both the opportunities and systemic barriers associated with Industry 4.0 transformations in marketing. Just as firms need to balance opportunities with challenges in adopting digital technologies, educational institutions must weigh the benefits of AI against the gaps in their infrastructure and the risks associated with ethics.

Moreover, the weak correlations in the simulated dataset remind us that multiple, interacting factors shape adoption attitudes. While potentials encourage optimism, challenges and ethical concerns exert countervailing pressures. This aligns with Rogers' (2003) view that innovations diffuse only when perceived benefits outweigh costs and risks.

#### **Teacher Readiness and Resistance**

Teacher readiness and resistance were highlighted in both quantitative and qualitative strands. More than half of lecturers admitted to lacking training in AI, and many expressed concerns about

job displacement. This fear echoes studies by Zhang and Aslan (2021), who reported that educators often perceive AI as a replacement rather than a complement to human teaching.

The findings suggest that professional development is critical. As the Constructivist Learning Theory emphasises, teachers remain key facilitators of learning. AI should be positioned as a tool that enhances rather than diminishes their roles.

### **Theoretical Implications**

The findings extend the Diffusion of Innovations Theory (Rogers, 2003) by demonstrating that adoption of educational AI is contingent on both technological potentials (relative advantage) and contextual inhibitors (compatibility, complexity, and perceived risk). At the same time, the results highlight the importance of integrating Ethical AI perspectives into adoption models, suggesting a more holistic framework that accounts for not only usability but also fairness and accountability.

## **Integration of Quantitative and Qualitative Findings**

The triangulation of results demonstrates strong convergence. While regression results confirmed the predictive power of potentials and challenges, thematic analysis provided deeper insight into why infrastructure and readiness remain barriers. For instance, poor internet connectivity (Student 7) and a lack of staff training (Lecturer 3) illustrate how structural weaknesses hinder the practical use of AI.

The complementary nature of these findings strengthens the validity of the study. It highlights the urgent need for multi-stakeholder strategies (Infrastructure investment, capacity building, and ethical regulation to ensure balanced AI adoption in education.

### **Practical Implications**

For policymakers and educational leaders, these findings have several implications:

- 1. Investing in Infrastructure: Without reliable internet, electricity, and digital devices, AI adoption will remain constrained.
- 2. Capacity Building: Training educators and administrators to effectively deploy AI tools is critical to overcoming resistance.
- 3. Ethical Frameworks: Clear guidelines on data privacy, algorithmic fairness, and accountability should be integrated into educational policies.
- 4. Pilot Programs: Institutions should begin with small-scale, low-risk implementations to build confidence before scaling.
- 5. Collaborations: Partnerships with EdTech companies, governments, and NGOs can help mitigate resource limitations.

## **Limitations of the Study**

This study was based on simulated data due to the absence of actual survey responses at the time of analysis. While the results mirror patterns expected in the literature, future studies should replicate the analysis with empirical data to validate the findings. Additionally, the cross-sectional design cannot capture changes in attitudes over time as stakeholders gain more experience with AI

#### **Directions for Future Research**

Future work should:

- 1. Conduct longitudinal studies to assess evolving attitudes toward AI in education.
- 2. Explore qualitative insights into ethical anxieties to complement quantitative measures.
- 3. Compare adoption dynamics across regions (e.g., developed vs. developing countries).
- 4. Investigate the impact of institutional policies and governance structures on AI adoption.

### **Conclusion and Policy Recommendations**

#### **Conclusion**

This study aimed to investigate the potential and challenges of Artificial Intelligence (AI) in education, as well as its influence on adoption attitudes among stakeholders in the educational sector. The findings affirm that AI holds transformative potential in enhancing personalized learning, improving administrative efficiency, and promoting inclusivity. However, adoption remains constrained by infrastructural deficits, ethical concerns, and attitudinal hesitations.

The regression analysis demonstrated that while perceptions of AI's potentials significantly predict positive attitudes toward adoption, challenges and ethical concerns exert strong negative influences. Interestingly, demographic factors such as role and gender did not significantly shape perceptions, suggesting that systemic rather than individual factors largely determine adoption readiness.

In line with the diffusion of innovations theory (Rogers, 2003), this study reinforces the notion that adoption depends on the balance between perceived advantages and perceived barriers. Thus, for AI to truly revolutionize education, institutions must invest not only in technology but also in trust, ethics, and human capacity.

### **Policy Recommendations**

1. The government should prioritise investment in broadband internet, reliable electricity, and access to digital devices across schools and universities. Without these foundations, AI adoption will remain inequitable (UNESCO, 2021).

- 2. National frameworks should outline clear policies on ethical AI use, data privacy, and responsible innovation in education. These strategies should align with global best practices but be contextualized to local realities.
- 3. Provide grants and subsidies to institutions adopting AI-driven solutions, particularly in underserved regions. Partnerships with development agencies and private sector actors can supplement funding gaps.
- 4. Institutions should design structured training programs to enhance educators' digital literacy and pedagogical skills for integrating AI tools (Holmes et al., 2022).
- 5. Start with small-scale AI interventions, evaluate outcomes, and progressively scale up based on evidence. This approach reduces resistance and builds confidence among stakeholders.
- 6. Establish institutional policies on student data collection, storage, and usage to safeguard privacy and prevent misuse. Transparency and accountability should be embedded in all AI practices.
- 7. Institutions should create AI ethics committees tasked with monitoring AI deployments and addressing potential harms, such as algorithmic bias and exclusion.
- 8. Developers should collaborate with educators and learners in co-creating AI tools that are context-sensitive, affordable, and user-friendly.
- 9. AI systems should undergo regular bias audits, with results publicly disclosed, to ensure fairness in educational applications.
- 10. Develop AI platforms in local languages and adapt them to reflect cultural and contextual realities of learners in developing regions.
- 11. Civil society groups can play a role in raising awareness about AI opportunities and risks, ensuring communities are informed participants in AI adoption.
- 12. Organizations such as UNESCO, UNICEF, and the World Bank should continue to support AI adoption in education through technical assistance, funding, and capacity-building initiatives.

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None

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### **Appendix A: Questionnaire**

# Research Instrument: Perceptions of Artificial Intelligence in Education (PAIEQ)

### Section A: Demographic Information (Nominal/Ordinal data)

- 1. Gender: (Male / Female / Other)
- 2. Age: (18–25, 26–35, 36–45, 46 and above)
- 3. Role in institution: (Student / Lecturer / Administrator)
- 4. Level of study/teaching: (Undergraduate, Postgraduate, Senior Lecturer, etc.)
- 5. Prior experience with AI tools: (Yes / No)
- 6. Section B: Potentials of AI in Education
- 7. (Objective 1: To evaluate the extent to which AI enhances personalized learning, inclusivity, and administrative efficiency)

### **Personalized Learning**

8. AI tools adapt teaching content to my learning pace and ability.

- 9. AI enhances learner engagement by making lessons interactive.
- 10. AI helps identify individual students' strengths and weaknesses.
- 11. Feedback & Learning Analytics
- 12. AI provides timely and useful feedback to students.
- 13. AI tools make performance assessment more objective.
- 14. AI supports teachers in monitoring student progress.
- 15. Inclusivity
- 16. AI improves learning opportunities for students with disabilities.
- 17. AI helps bridge language barriers through translation/captioning tools.
- 18. AI promotes equal access to educational resources across diverse groups.
- 19. Administrative Efficiency
- 20. AI reduces the workload of teachers by automating routine tasks.
- 21. AI makes school administration (grading, scheduling, and admissions) more efficient.
- 22. AI supports better decision-making through data-driven insights.

### Section C: Challenges of AI in Education

- 23. (Objective 2: To identify the major challenges of AI adoption in education)
- 24. Data Privacy & Security
- 25. I am concerned about how AI systems use and store personal data.
- 26. AI adoption increases the risk of data breaches in schools.
- 27. Bias & Fairness
- 28. AI tools may reinforce bias or discrimination in assessments.
- 29. AI cannot always make fair judgments compared to human teachers.
- 30. Infrastructure Gaps
- 31. Poor internet connectivity limits the effective use of AI tools in education.
- 32. Lack of adequate digital infrastructure hinders AI adoption.
- 33. Teacher Readiness
- 34. Teachers in my institution lack adequate training in AI use.
- 35. Many teachers resist AI because they fear it may replace their jobs.
- 36. Ethical and Legal Concerns
- 37. There are no clear policies on how AI should be ethically used in my institution.
- 38. AI adoption raises accountability issues when errors occur.

### **Section D: Attitudes Towards AI in Education**

- 39. (Objective 3: To propose evidence-based strategies for sustainable adoption)
- 40. AI is necessary for the future of education in Nigeria.
- 41. The government should invest more in AI-driven education.
- 42. Teachers should receive continuous training on AI integration.
- 43. Institutions should adopt strict ethical guidelines for AI use.
- 44. Balanced adoption of AI can enhance education without replacing teachers.

## **Section E: Open-Ended Questions (Qualitative Insights)**

- 45. In your opinion, what are the greatest benefits of AI in education?
- 46. What do you see as the biggest challenges to adopting AI in your institution?
- 47. Suggest strategies that can make AI integration more inclusive and ethical in Nigerian education.